

# ICT HELPDESK

0800 028 0085



'1st Line Phone Assistance to the VCS in the Eastern Region.'

A FERI Project



Delivered by i-TRUST

**Frustrated by ICT? Not sure where to go for advice?  
Need to find a source of ICT Support you can trust?**

Front Line Engagement through Infrastructure (FERI) announce the launch of the Regional ICT Helpdesk, a free to call service for VCS Organisations in the Eastern Region that can provide you with;

- Initial ICT support and signposting to local trusted sources of 2<sup>nd</sup> line support
- Impartial advice and guidance on ICT infrastructure issues and signposting to experts who can help you develop your ICT more strategically through a range of services including ICT Health Checks
- Advice and guidance around purchasing of ICT hardware and software and signposting to suppliers that cater for the specific needs of the VCS

**The FERI ICT HELPDESK the first step toward ICT solutions. It's only a phone call away!**